



February 16, 2026

MEDIA RELEASE

For Immediate Release

Government Intervention Delivers Relief to Trinbago Express Customers at PLIPDECO

The Government of Trinidad and Tobago, in its continued efforts to bring relief to customers affected by prolonged delays in the release of cargo handled by Trinbago Express USA, have intervened at the Port of Point Lisas (PLIPDECO).

This intervention reinforces the commitment by the Government to intervene where applicable to assist citizens when systems fail and undue hardship is being experienced.

On Friday 13th February, PLIPDECO commenced unstuffing containers with Trinbago cargo and contacting customers to schedule appointments to come in and process clearance of their cargo. This was done in collaboration with the Ministry of Works and Infrastructure and the Customs and Excise Division.

PLIPDECO has commenced direct outreach to customers to schedule appointments for cargo clearance. Customers who have not yet been contacted are advised to contact PLIPDECO Transit Shed via the following method:

- E-Mail: info@plipdeco.com
- Phone: 636-2201 ext. 3202; 679-2935

Cargo delivery will commence on **Wednesday 18th February, 2026** and continue during extended weekday hours from **3:00 p.m. to 7:00 p.m.** Additionally, delivery services will be facilitated on **Saturday 21st February, 2026** from **7:00 a.m. to 3:00 p.m.** Additional days will be scheduled if required to ensure affected Trinbago customers clear their cargo.

In an effort to support affected customers, PLIPDECO will waive storage rent charges accrued on the cargo. Additionally, all overtime charges associated with this exercise during the extended hours will be paid by PLIPDECO. However, the following charges remain payable:

- PLIPDECO's handling charge
- Applicable Customs charges (Duties and VAT).

PLIPDECO remains committed to facilitating the timely and efficient release of this cargo and thanks all affected customers for their patience and understanding.

Marketing and Business Development Department
PLIPDECO